



An Anthem Company

Provider Bulletin
July 2020

Mail order pharmacy reminder

Some of our members may benefit from the advantages of a mail order pharmacy, including:

- **Safety:** In light of COVID-19, having medications delivered directly to a member's home is a safer option than visiting the pharmacy
- **Convenience:** Members can get a 60-day supply of maintenance medications delivered directly to their home
- **Saving money:** Members may have a lower copay
- **Easy order refills:** Members can refill prescriptions by phone or online
- **Speaking with a pharmacist:** Members can speak directly with a pharmacist who will answer their medication questions

You can offer additional support by encouraging the use of a mail order pharmacy by following a few simple steps:

- Switch members on maintenance medications from 30-day to 60-day prescriptions
- Send maintenance prescriptions electronically to our mail order pharmacy
- Write a 14-day prescription for retail pharmacy as a backup option

For additional information or questions, contact IngenioRx Home Delivery* at **1-833-203-1737**

* IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Empire BlueCross BlueShield HealthPlus.

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