



An Anthem Company

Get paid faster by signing up for electronic payments and remittance processing

As part of our Medicaid and/or Essential Plan network, you can sign up for electronic funds transfer (EFT) and electronic remittance advice (ERA) services through Payspan and Emdeon.

Are you new to our network? You'll need to contact Payspan or Emdeon and complete the EFT and ERA registration processes.

Are you a current EFT account holder with Emdeon?

1. Access the Emdeon Vision Suite application: <https://access.emdeon.com/PSR>.
2. Update the Payer Configuration screen to include Empire BlueCross BlueShield HealthPlus (Empire) as an authorized EFT payer.
3. Your provider ID (or your group ID, if applicable) is required for registration.
4. Can't access the Emdeon Vision Suite application? Call **1-866-506-2830**.

If you don't have access to the Emdeon Vision Suite application, access the EFT Payer Change Form at emdeon.com/epayment/enrollment/EFTPCF.php.

Do you receive ERAs from a third-party vendor?

If you receive ERAs directly from Emdeon, complete an ERA Provider Setup Form to include the Empire Payer ID of 27514. The form can be retrieved at emdeon.com/resourcepdfs/ERAPSF.pdf.

If you receive ERAs from a third-party vendor or clearinghouse, you should notify the vendor you want to start receiving ERAs from Empire Payer ID 27514.

Are you a current Payspan Health EFT or ERA user?

If you have received EFTs and ERAs from Empire in the past, then you're all set.

If you have not received payments from Empire in the past, you'll need to update your account to add Empire as an authorized payer. To do this, you'll need your provider ID (or group ID, if applicable), NPI or TIN and a registration code.

Are you not an EFT account holder with Payspan or Emdeon yet?

You'll need to request a registration code for one of these two EFT service providers. To register, have your provider ID (or group ID, if applicable), NPI and TIN ready and visit either:

- The Payspan Health website at payspanhealth.com.
- The Emdeon website at emdeon.com/eftsignup.

www.empireblue.com/nymedicaidoc

Empire BlueCross BlueShield HealthPlus is the trade name of HealthPlus HP, LLC, an independent licensee of the Blue Cross and Blue Shield Association.

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